

March 31, 2020

To Our Dear Pediatric Patients and Their Families,

The current Covid-19 Pandemic has caused much uncertainty and additional anxiety. We want to reassure you that we are committed to you and your health during this unprecedented time.

Your health is our priority! All patients who enter the clinic are being screened for the presence of Covid-19 symptoms or known/suspected exposures. Those who have symptoms will be asked to wear a mask and will then be immediately escorted to an exam room in our Urgent Care at Station 3.

Only our healthy pediatric patients are admitted upstairs to station 5 where Obstetrics, Gynecology and Pediatrics are located.

We want to assure you we are doing all we can to minimize the risk of transmission to you and your child. In order to minimize risk of exposure, Hudson Physicians is restricting visitors. In the clinic we are asking that no unnecessary personnel accompany your child for your visit. Currently, we are allowing one visitor/parent per patient with certain exceptions.

It remains extremely important to provide ongoing care to our most vulnerable pediatric age group. In the focus on Covid-19, we do not want to risk having your children get one of the vaccine-preventable diseases. We also realize the importance of these early months in monitoring overall health, development, and observation for congenital disease.

That is why we are continuing to recommend the following health checks in clinic:

- **Newborn weight check**
- **2 week** Well Child visit
- **2 month** Well Child visit
- **4 month** Well Child visit
- **6 month** Well Child visit
- **12 month** Well Child visit
- 15 month or 18 month Well Child visit

***Other Well Child visits can be rescheduled in clinic when “stay at home” orders are removed**

We are now offering **Telemedicine visits**, which are virtual visits, for **all** our patients. For your convenience, a telemedicine visit will be billed to your health insurance just like a clinic visit. Telemedicine visits are ideal for medication management of ADHD, Anxiety and Depression, asthma med check, allergies, and mild illnesses.

To schedule a **Telemedicine visit**, please call the main clinic scheduling line at **715-531-6800** and selection **option 1**. Once the appointment is scheduled, you will be sent an **e-mail with instructions** on how to log in using Skype for Business. All telemedicine visits are integrated in our electronic medical record and encrypted for your privacy.

T: 715.531.6800

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What does this mean for you? It means that we are with you during these tough times. We are ready to take care of both ill patients on the main level, and healthy patients upstairs. A board-certified pediatrician will be available to you on a daily basis to meet your child's health care needs. We thank you for your flexibility and understanding.

Take Care and Stay Well,

Elizabeth Schertz, MD

Bashar Sharif, MD

Kelly Delahunty, MD

Sarah Burke, MD